



2020-2022 Strategic Priorities

Based on the review of progress on the strategic plan, review of institutional data, identification of next steps, and the realities of COVID-19, the following priorities have been identified to guide the College in 2020-2021 and inform tactical plans and resource allocation for 2021-2022:

- Enhance the quality, efficiency, and effectiveness of academic programs utilizing pertinent campus collaborations.
- Expand and diversify recruitment and retention through cross-divisional initiatives.
- Implement guided pathway strategies through cross-campus partnerships.
- Enhance diversity, equity, and inclusion across all campus operations and services.
- Integrate College programs and services with community agencies, schools, business, and industry.
 - Focus on service, service learning, workforce partnerships (CEP, CTE), etc.
- Enhance efficiencies and effectiveness of targeted cross-campus processes and services:
 - Moving to paperless, to include workflow and document storage
 - Creating a unified system of record, to address registration and billing
 - Onboarding and training employees

Relationship of Institutional Indicators, Strategic Priorities, and Strategic Goals

Institutional Indicators	Strategic Priorities	Strategic Goals and Objectives
<ul style="list-style-type: none"> • Equitable Outcomes • Campus/Community Engagement • Student Experience 	<ul style="list-style-type: none"> • Enhance efficiencies and effectiveness of targeted cross-campus processes and services: <ul style="list-style-type: none"> ○ Moving to paperless, to include workflow and document storage ○ Creating a unified system of record, to address registration and billing ○ Onboarding and training employees • Enhance diversity, equity, and inclusion across all campus operations and services. 	<p>Goal 1</p> <p>Cultivate a healthy and efficient institutional culture</p> <ul style="list-style-type: none"> a. Develop and continue to promote a positive campus culture that welcomes and respects all students, employees, and visitors b. Refine/redesign processes and procedures to increase efficiency/effectiveness across all campus c. Utilize equity lens college-wide in the development and review of policies, practices, services, programming, activities, and resource allocation decisions

Institutional Indicators	Strategic Priorities	Strategic Goals and Objectives
<ul style="list-style-type: none"> • Program Learning Outcomes • Universal Learning Outcomes • Gatekeeper Courses • Continuous Improvement • Equitable Outcomes • Student Experience 	<ul style="list-style-type: none"> • Enhance the quality, efficiency and effectiveness of academic programs utilizing pertinent campus collaborations. 	<p>Goal 2 Deliver high quality, relevant education opportunities through innovative and specialized academic programming</p> <ol style="list-style-type: none"> a. Streamline, strengthen, and expand academic programs b. Evaluate and implement innovative models of program delivery and content c. Expand workforce training options that meet the needs of non-degree students, local employers, and industry d. Enhance applied learning experiences within all degree and certificate programs
<ul style="list-style-type: none"> • Retention • Early Momentum • Completion • Transfer • Continuous Improvement • Equitable Outcomes 	<ul style="list-style-type: none"> • Expand and diversify recruitment through cross-divisional initiatives. • Implement guided pathway strategies through cross-campus partnerships. 	<p>Goal 3 Support student success from recruitment through program progression, completion of programs, and transfer or entry to the workforce</p> <ol style="list-style-type: none"> a. Expand and re-envision enrollment efforts to reach a wide range of students b. Improve registration and advising processes to support students' academic and career pathways c. Ensure that all students have equitable access to learning and to academic support services to successfully complete programs
<ul style="list-style-type: none"> • Lifelong Learning • Community and Campus Engagement 	<ul style="list-style-type: none"> • Integrate College programs and services with community agencies, schools, business, and industry. 	<p>Goal 4 Enhance integration of the College with the community</p> <ol style="list-style-type: none"> a. Create an alumni relations program b. Establish UCC as the top Douglas County venue for cultural events and athletic competitions (eliminated for 2020-2022) c. Develop more relationships with business and industry to enhance workforce learning opportunities